

From: Vincent Arrigali (varrigali)
Sent: Tuesday, May 27, 2008 3:10 PM
To: Brian McManus (bmcmanus)
Cc: Irene Banks (ibanks); Przemek Gardias (pgardias)
Subject: Volunteer Auditor Recognition and Thanks

Dear Brian:

On behalf of the Corporate Quality team, I would like to thank Przemek Gardias for their key contribution in helping Cisco achieve ISO 9001 Global Certification, expand the ISO 14000 certification from 14 to 20 top sites, and adding 2 product certifications under TL 9000, all in this past year.

The Corporate Quality team appreciates Przemek's efforts and recognizes that we could not have achieved this milestone without volunteer auditors like them. Cisco's internal audit model depends on a balance of Corporate Quality auditors and dedicated volunteer internal auditors like Przemek. This model also reinforces the belief that organizations that support the internal auditing program also have the return benefit of having their volunteers bring back best practices, potential problem solutions, and shared challenges they observe in other organizations.

Przemek Gardias has done a fantastic job as a volunteer auditor this past audit cycle conducting 2 audits and was invaluable to Cisco's success. Please share our appreciation with Przemek for their outstanding work. We look forward to another successful year with Przemek's contributions and your continued support of the program

Thanks,
Vinny Arrigali

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